



**YOUR FAMILY
HEALTHCARE**

**Growing to meet
your needs**

Your Family Healthcare

Here at Your Family Healthcare, we recruit professional social workers, nursing, support and domestic staff and supply them to an extensive range of clients within the health and social care industry.

Quality Personnel Service

We recruit and deliver our services nationwide, supplying staff within all areas and specialities of the social, health and domestic sectors.

Professional & Reliable

From the services we provide to our staff and the experience of our clientele, we stand for quality.

Our Service Standards

Your Family Healthcare is your industry specialist recruiter for the social, care and health industry.

About Us

Your Family Healthcare is a specialist employment business, which supplies care homes, hospitals and other healthcare clients in North East England with highly trained nurses, social workers, care assistants, support workers and more.

We are often in need of new recruits to fill various positions across North East England and our other service areas. We pride ourselves on ensuring our staff enjoy diverse and rewarding roles assisting others while also flexibly selecting the hours they want to work.





What Makes Us Different?

Owned and managed by people who have years of experience within the healthcare sector, Your Family Healthcare knows what it takes to match the right staff with clients needs. Using our insights into what is required for each situation, we provide a service with professionals trained for each and every scenario.

With access to a broad network of available staff, we can find the right person for the assignment. Your Family Healthcare will make sure you gain access to the reliability, flexibility and experience that you need to support your own clients. We know how critical these are to you.

Our recruitment process is very discerning. We only take on staff who have appropriate and verifiable references. It is important to us that we provide professional and competent staff which clients can have confidence in with regards to screening, assessment and training.

Although our quality of service and professionalism is of utmost importance to us, it is also vital that we provide affordable solutions. By offering attractive packages to both employees and clients, we keep a balance that does not affect the quality of staff nor your ability to use our services. Our initial trial period delivers the most attractive rates that beat most agencies.

Our Recruitment Standards

What we have always done better than anybody else is to provide the highest quality care staff. We apply internal Quality Assurance Systems, that are continually being improved, during our rigorous hiring process. It is essential to us and our clients that our staff are compliant.

Every candidate that we screen attends a face-to-face interview with our recruitment specialist. This means that only those with the right care experience, local knowledge and awareness are hired. Our staff are handpicked to match the services they need to provide. They have the right qualifications and experience, with many of them having achieved QCF Level 2 or 3.

Your Business Is Our Business

Each candidate or employee needs to go through Disclosure Barring Services (DBS), POCA, SOVA, work history, experience and qualification checks. Your Family Healthcare also verifies references and health declarations, so that we know exactly who is capable of what and to what level of competence. Ongoing training needs are regularly assessed by us to ensure a high standard of service:

Your Family Healthcare complies with:

- The Care Act 2014
- The Regulation of Care Act 2001 (Scotland)
- Department of Health Code of Practice of NHS Employers
- All NHS National Framework Guidelines





Care Staffing Services

We are a leading supplier of comprehensive healthcare staffing solutions to care, residential and nursing homes, hospitals, medical facilities and establishments that need person-centred personnel.

By providing staffing solutions that are both cost-effective and high-quality, Your Family Healthcare helps with everything that is required. Our extensive database of experienced Support Workers, Carers, Healthcare Assistants and Nurses of various specialities is available to provide high-quality care on demand to our clients for:

- One-off shifts, staff absence and shortfalls (often at very short notice),
- Establishing a new unit, whilst permanent staff are recruited,
- Emergency cover during very busy periods,
- Temporary or permanent positions,
- Regular support to full-time teams,
- Contract or SLA (Service Level Agreement) arrangements.

Your Family Healthcare staff database

- We have a huge number of staff in our database, which include the following:
- Social Workers
- Registered General Nurses
- Senior Support Workers
- Home Care Managers
- Healthcare Assistants
- Support Workers
- Senior Carers
- Carers
- Specialist Registered Nurses

Your Family Healthcare's staff can help with a broad range of specialist services including:

- Elderly and Elderly Mentally Infirm (EMI) care
- Brain and spine injuries
- Complex behaviours
- Mental health conditions
- Learning and physical disabilities
- Equal opportunities
- Adult protection and advocacy
- Citizenship and social inclusion
- Relationships and sexuality
- Communication
- Person-centred planning



Whether you need to cover unplanned absences or larger staffing needs, Your Family Healthcare can provide solutions that are flexible and tailored to what you require. Our staff are matched by hand to your assignment. Many of our staff also have deep experience in caseloads, live-in care, reviews, assessments and protection. These skills provide an asset to existing care teams.

Knowing that we provide high-quality staff that are experienced and flexible, you can rest assured that we have what it takes for a strong and dependable workforce.

What do you need to do next?



Have you identified any staffing requirements we can help you with?

Would you like a non-obligation discussion or a chat about our staffing services?

If so, please contact our team by telephone or email. They're waiting to help you!



Telephone: 0203 195 3890

Email: info@yourfamilyhealthcare.co.uk



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